



Green Space Monitors

Southampton City Council

Green Space Monitors

Some of our customers were concerned about the standard of our Grounds Maintenance service (grass cutting and maintenance of green areas). As a result of this, in April 2014 we introduced Green Space Monitors. These are tenant volunteers who agree to help us monitor how well we are maintaining our green areas on Housing land.

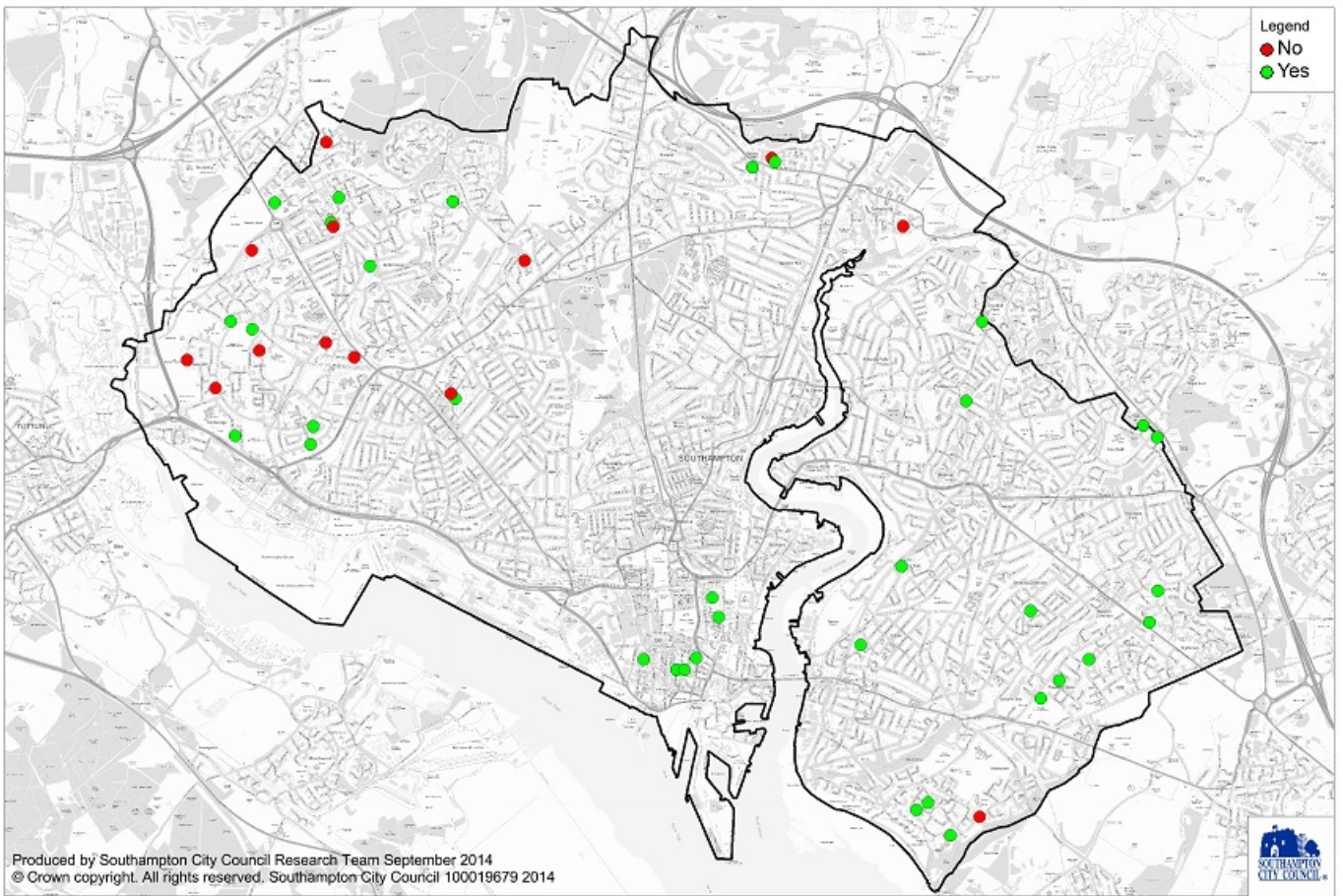
On the first Monday of each month the Green Space Monitors would complete a short survey which would indicate whether we had met our set standards in the area they lived. These surveys were carried out from April to November 2014.

We have over 50 Green Space Monitors spread throughout the city. This has given us a good idea where we are providing a good service and where we need to improve. We have summarised the service over a 4 month period and these details can be found on the maps in this document. The green dots show the areas of the city where we have met the agreed service level. The red dots show where we have not met our service standards.

As a result of these survey we will be bringing in changes. We will be bringing in more staff to work at the start of the growing season and we are introducing smaller equipment for those tricky to reach areas.

The Green Space Monitors will be monitoring the service again from April this year. If you are interested in becoming a Green Space Monitor please contact the Tenant Participation Unit at tenant.participation@southampton.gov.uk

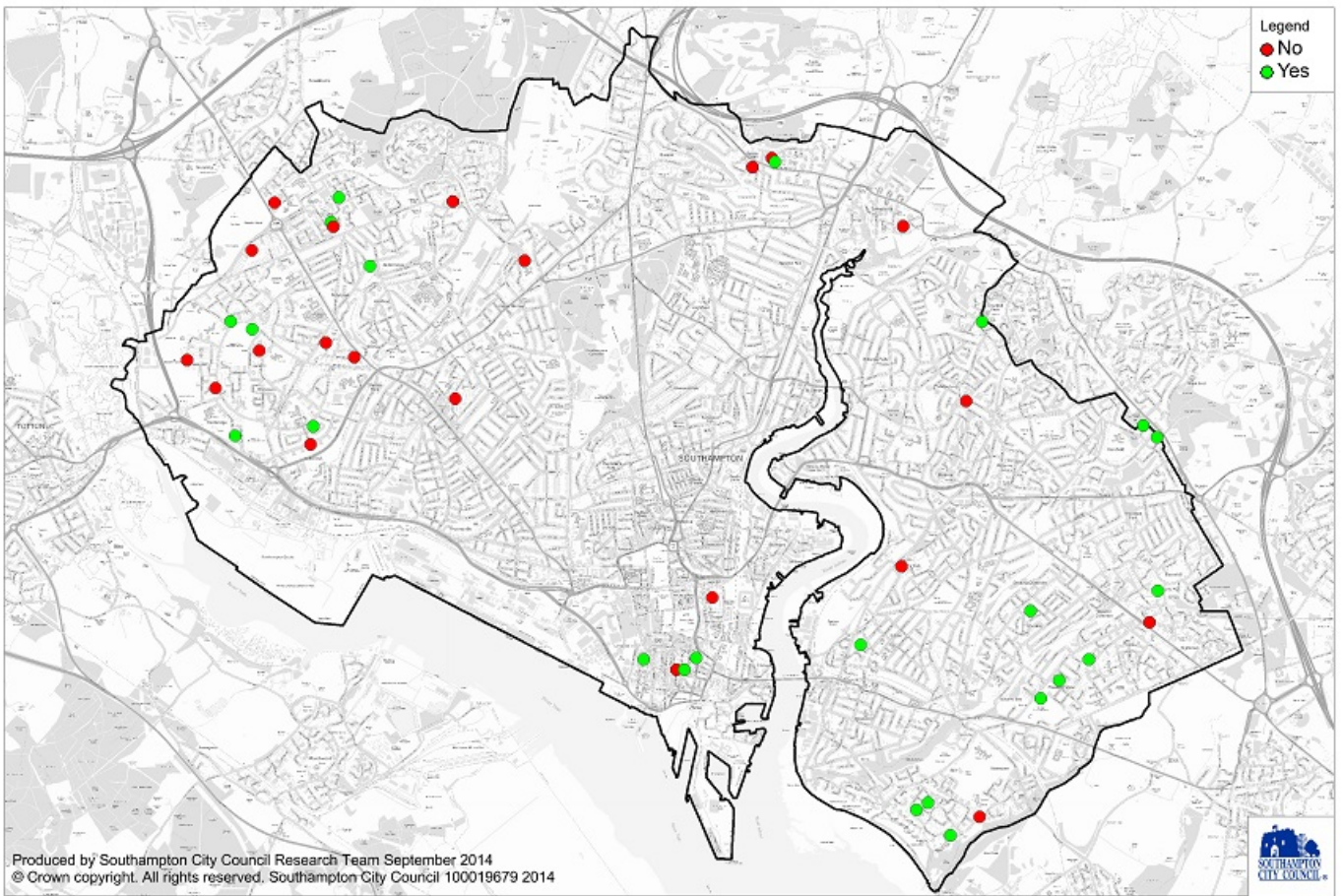
Has the grass been cut to a tidy finish and height less than 10cm?



Map 1: Has the grass been cut to a tidy finish and height less than 10cm?

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

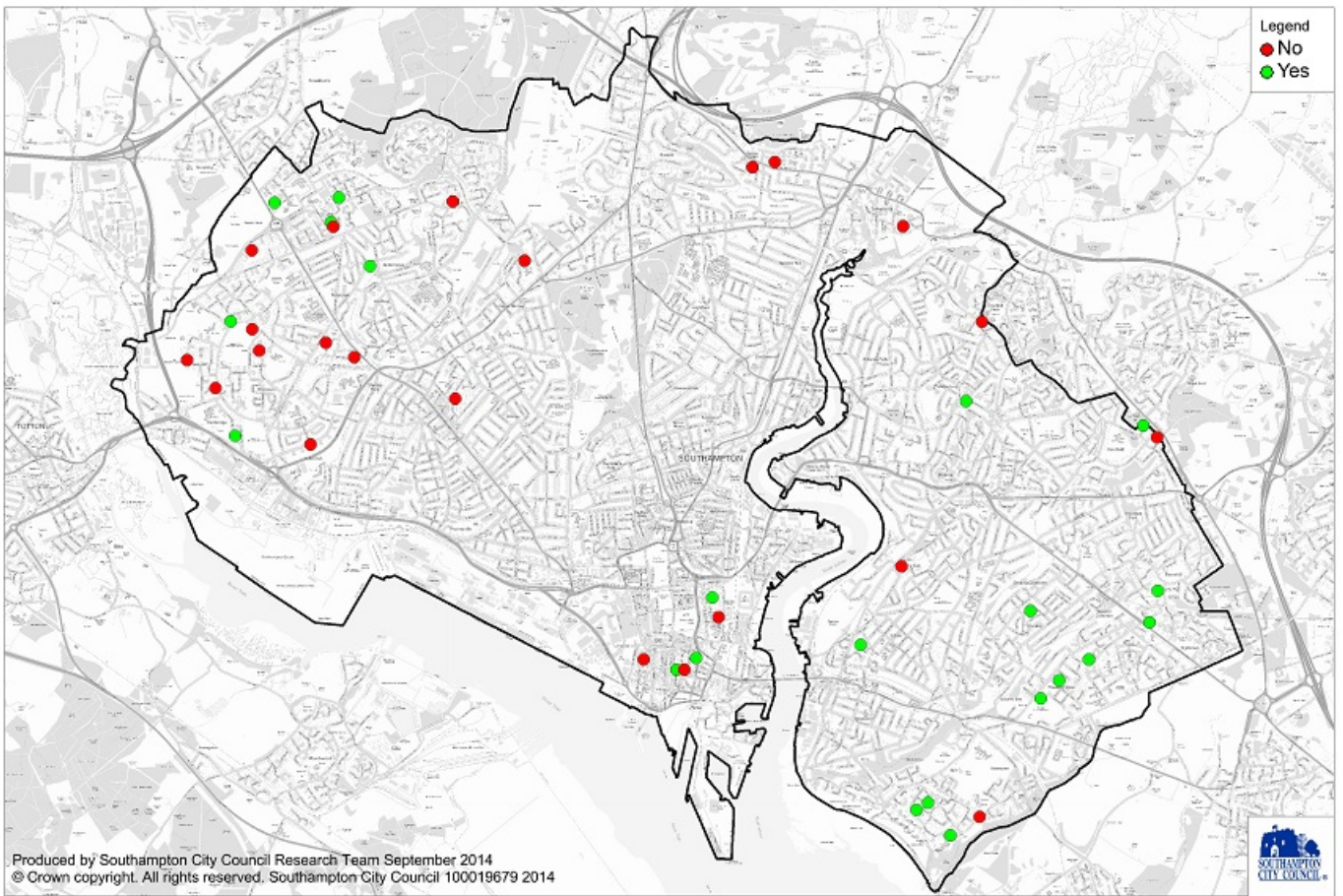
Has litter and debris been removed prior to grass cut?



Map 2: Has litter and debris been removed prior to grass cut?

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

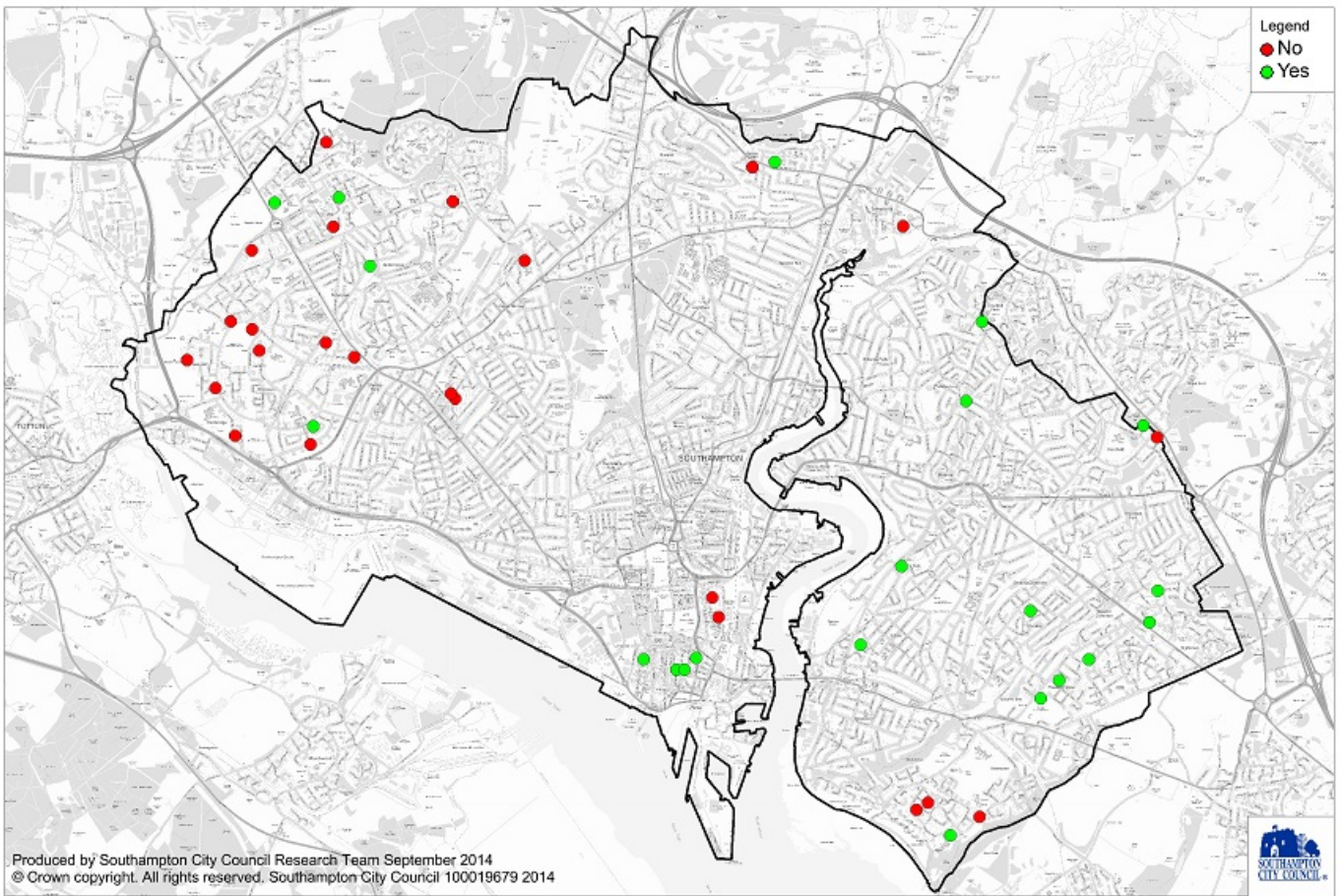
"Follow up" strimming along fences and around street furniture etc (completed within 24 hours of main cut)



Map 3: "Follow up" strimming along fences and around street furniture, etc. (completed within 24 hours of main cut)

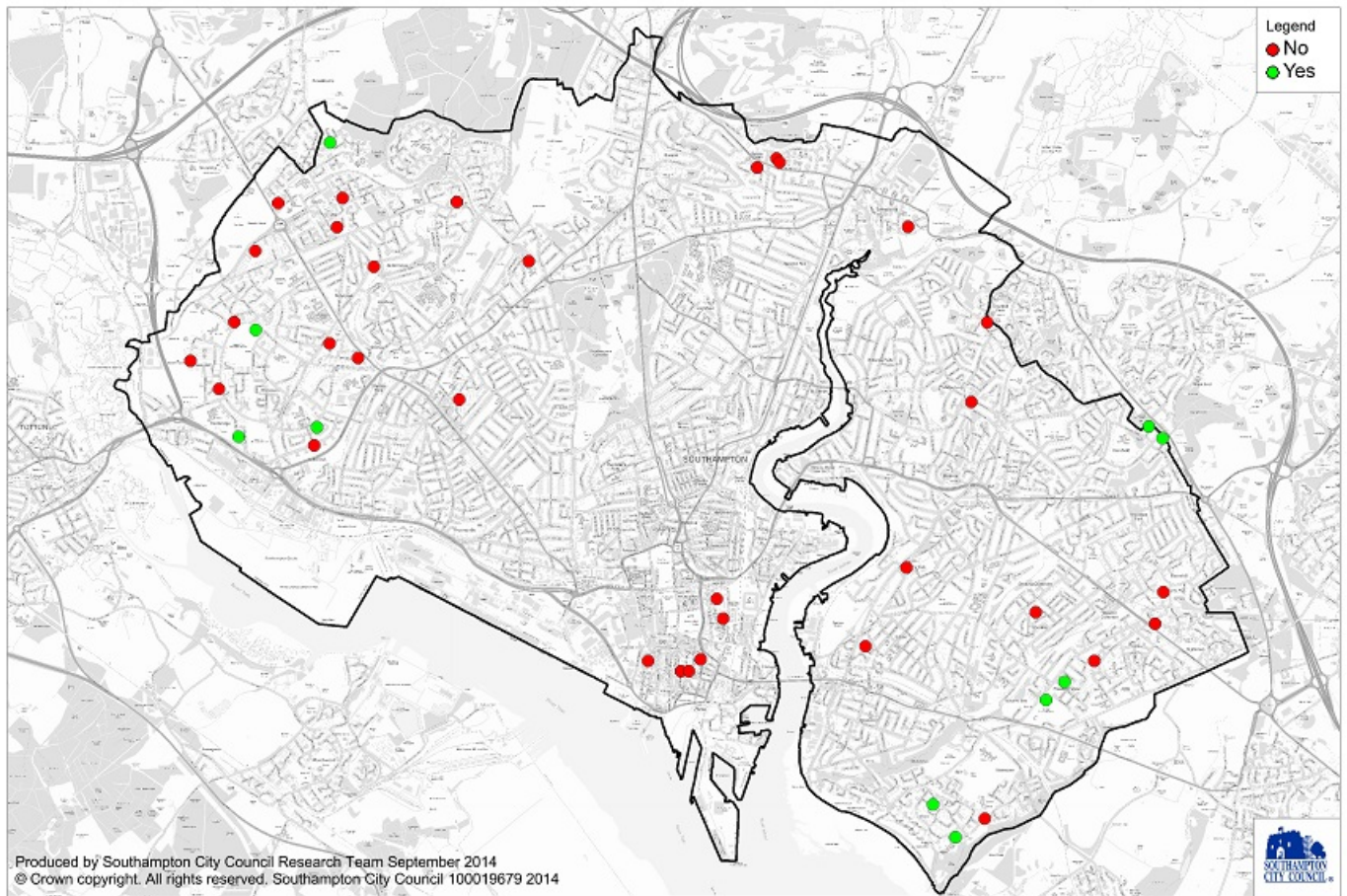
Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

Grass cuttings collected or neatly dispersed and removed from nearby paths and pavings (completed within 24 hours of main cut)



Map 4: Grass cuttings collected or neatly dispersed and removed from nearby paths and paving (completed within 24 hours of main cut)
Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

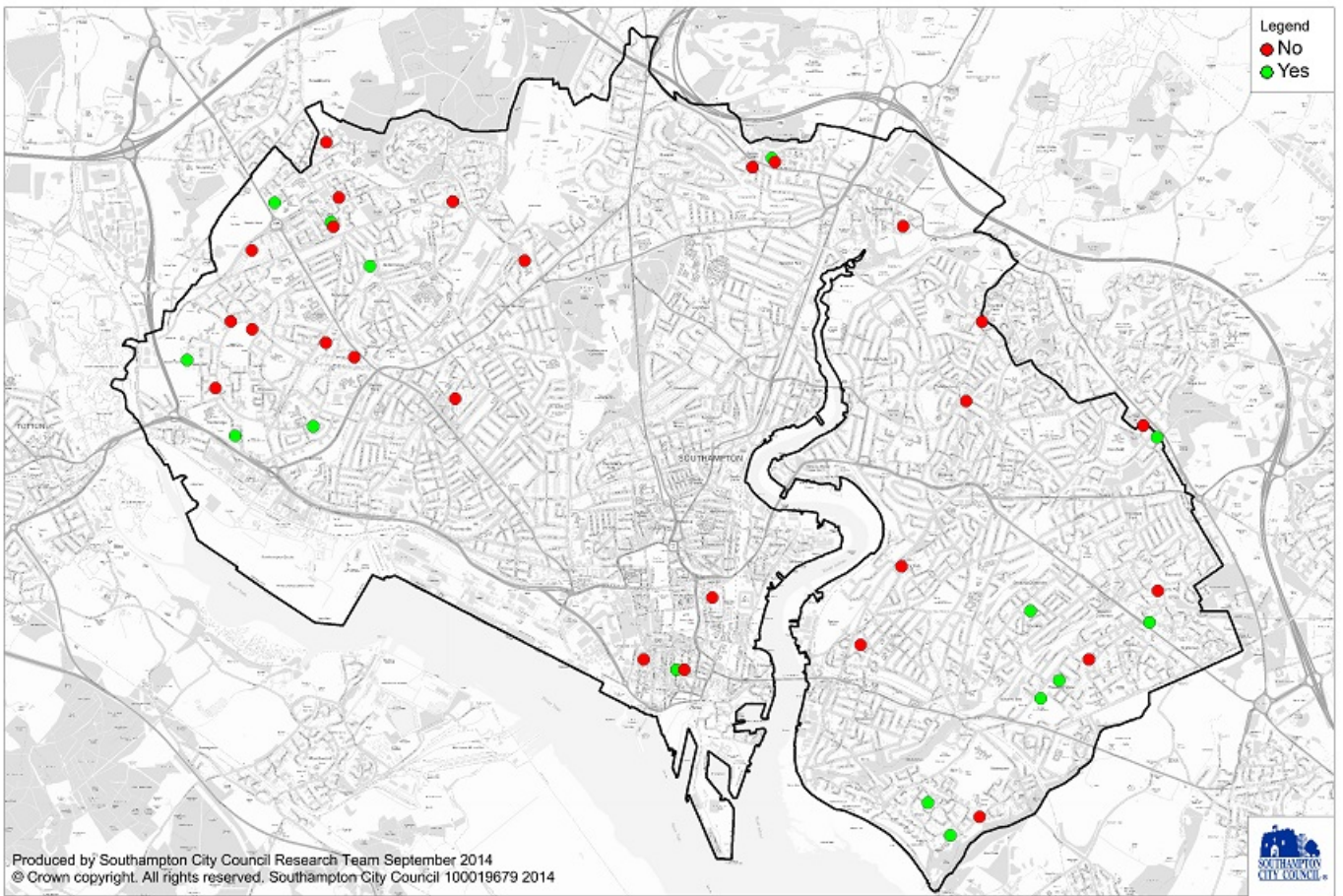
Shrubs / hedges neatly pruned with no obstruction of signs, paths and access points



Map 5: Shrubs/hedges neatly pruned with no obstruction or signs, paths or access points

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

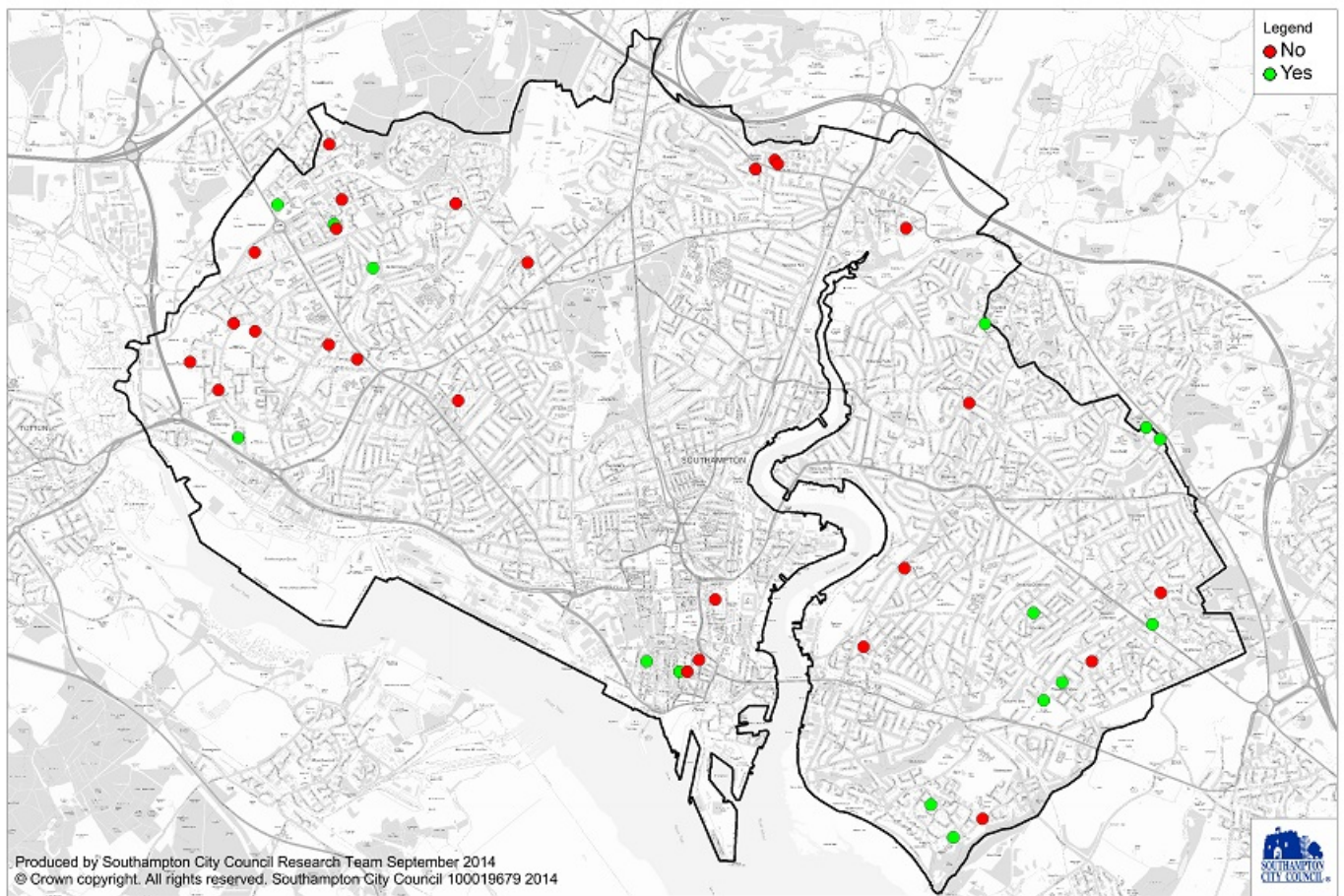
Shrub beds more than 90% free of weeds



Map 6: Shrub beds more than 90% free of weeds

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

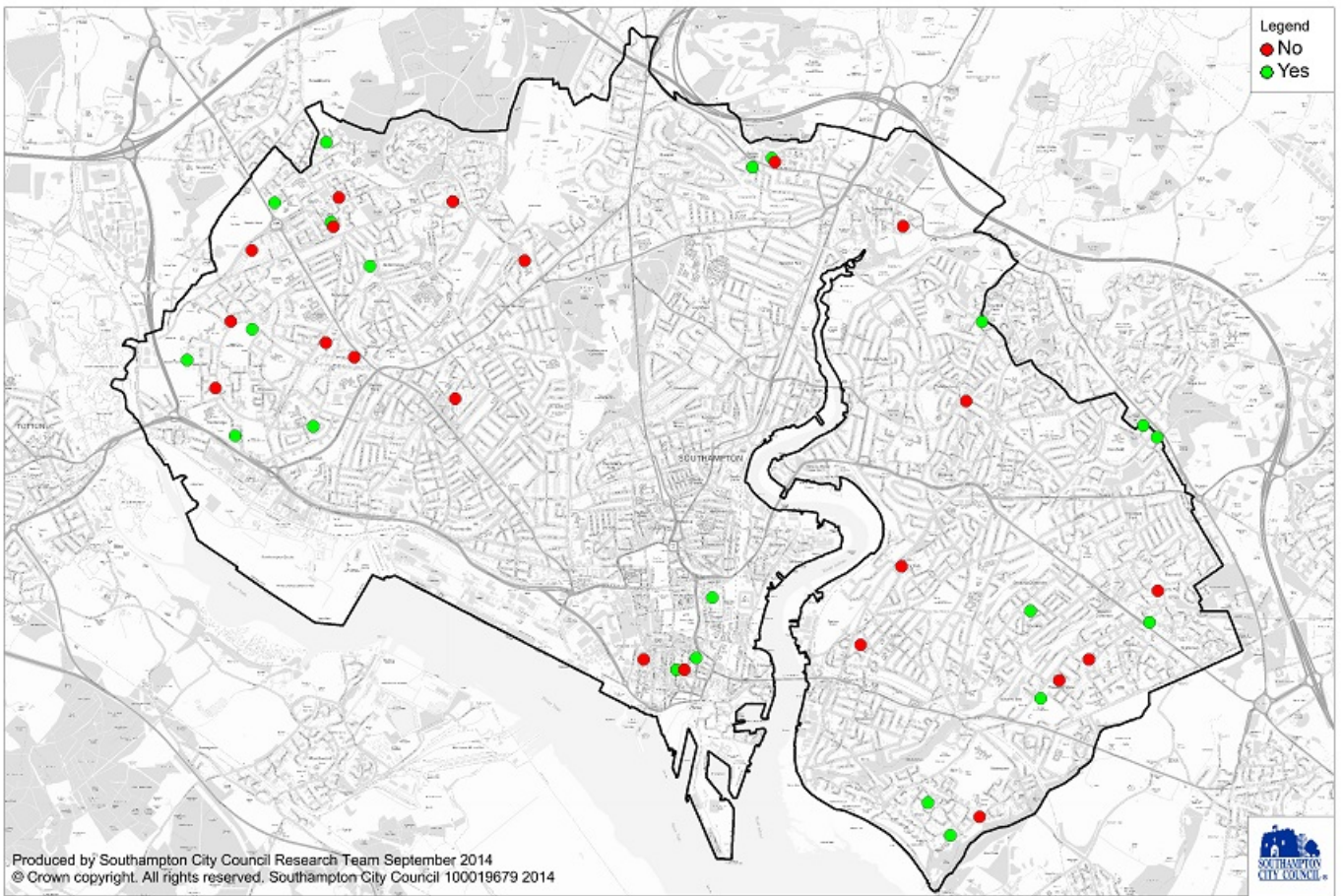
Shrub bed edges neatly defined



Map 7: Shrub bed edges neatly defined

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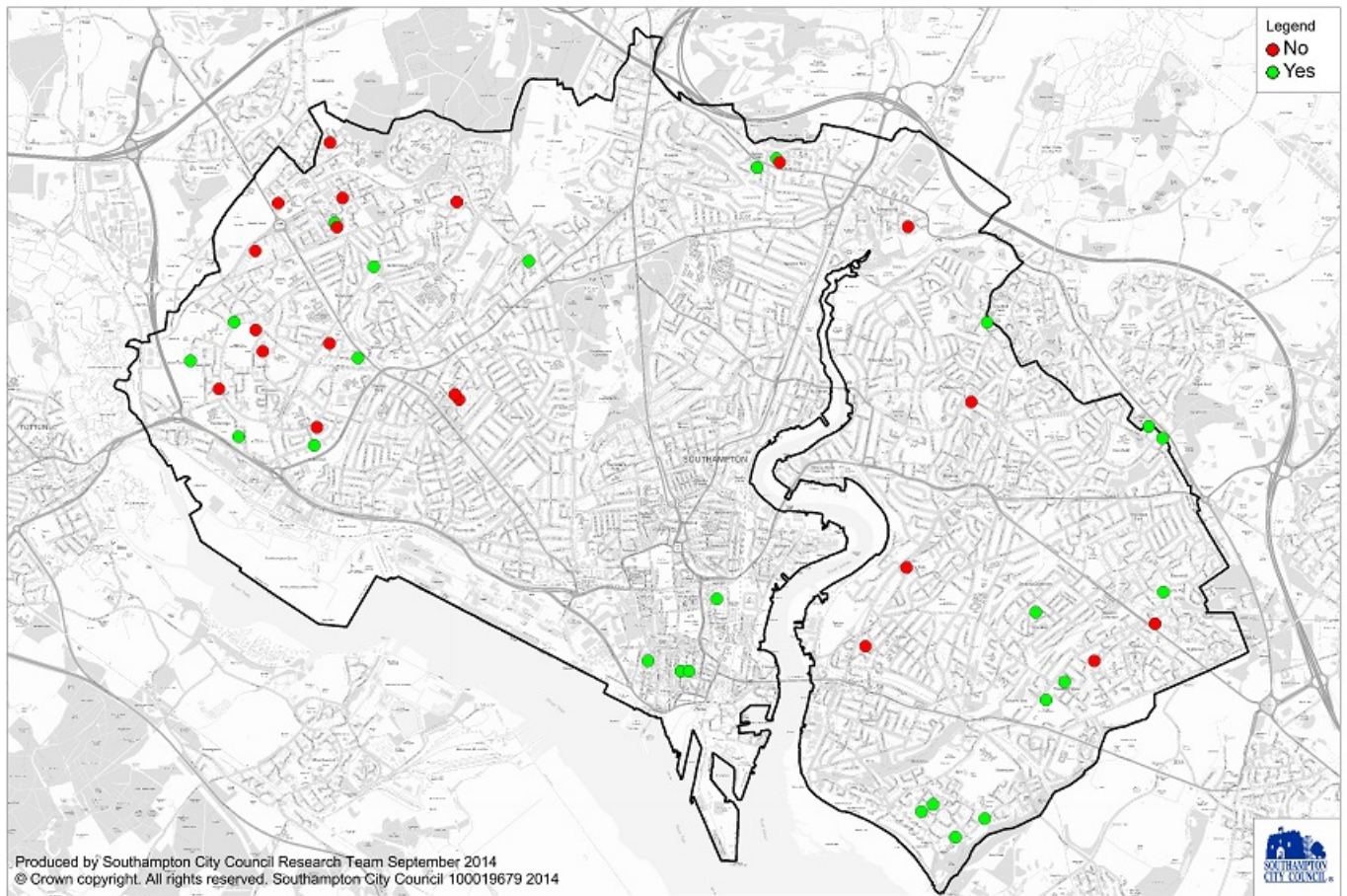
Shrub beds more than 90% free of litter or other debris



Map 8: Shrub beds more than 90% free of litter and other debris

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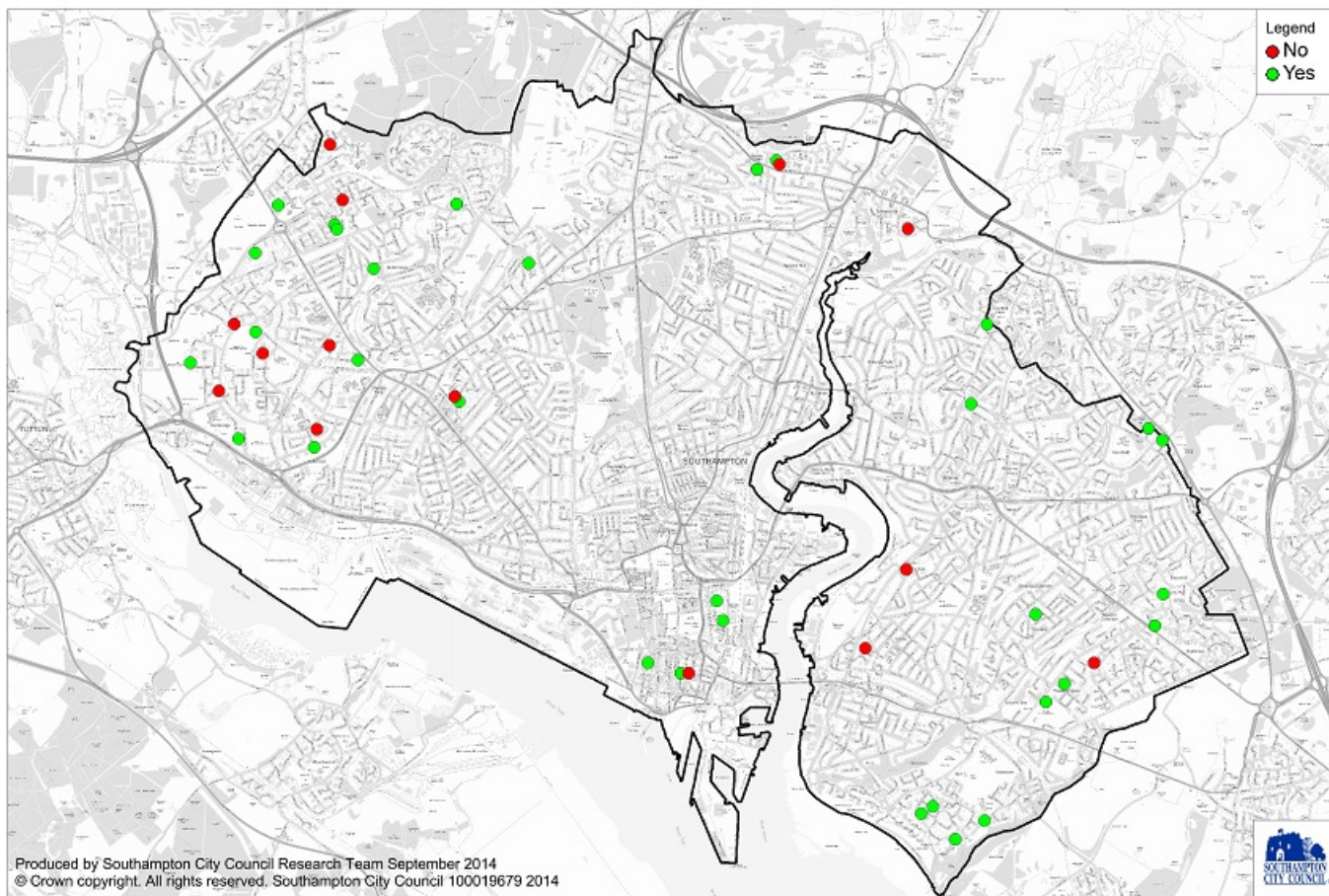
Streets and pathways generally clean i.e. little evidence of litter, weeds, fly tipping or dog fouling



Map 9: Streets and pathways generally clean, i.e. little evidence of litter, weeds, fly tipping or dog fouling

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

Green open spaces generally clean i.e. little evidence of litter, dog fouling or fly tipping



Map 10: Green open spaces generally clean, i.e. little evidence of litter, dog fouling or fly tipping

Key: The green dots show the area of the city where this standard has been met, the red dots show where the standard hasn't been met.

