



Certificate no.

Date of issue:

Date of expiry:

THIS IS TO CERTIFY THAT



has been audited by TEC Quality on behalf of the TEC Services Association (TSA) and is compliant with the following modules and scope of the TSA **Quality Standards Framework**

STANDARDS MODULES

- | | |
|---|-------------------------------------|
| User & Service Experience | Workforce |
| User Safety | Business Continuity |
| Effectiveness of Service | Ethics |
| Information Governance | Performance & Contract Management |
| Partnership Working & Integrated Services | Continuous Improvement & Innovation |

SERVICE DELIVERY MODULES

Certified for and on behalf of TEC Quality

David Pearson

Sir David Pearson, CBE • Chair • TEC Quality Ltd